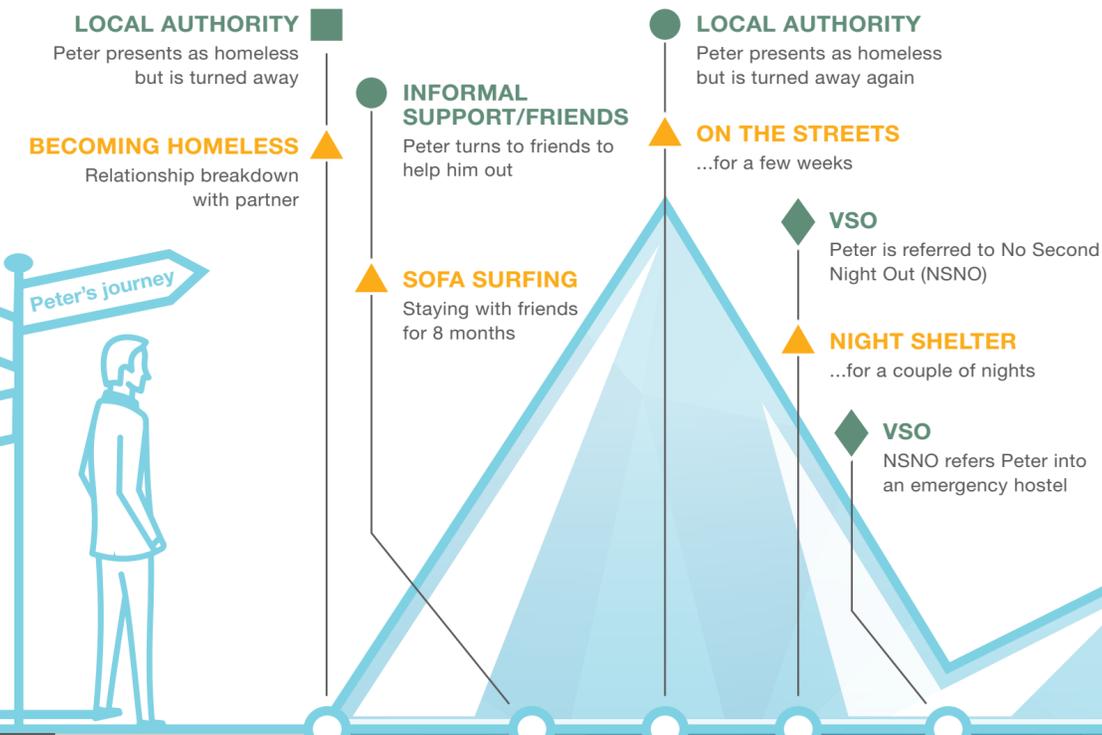
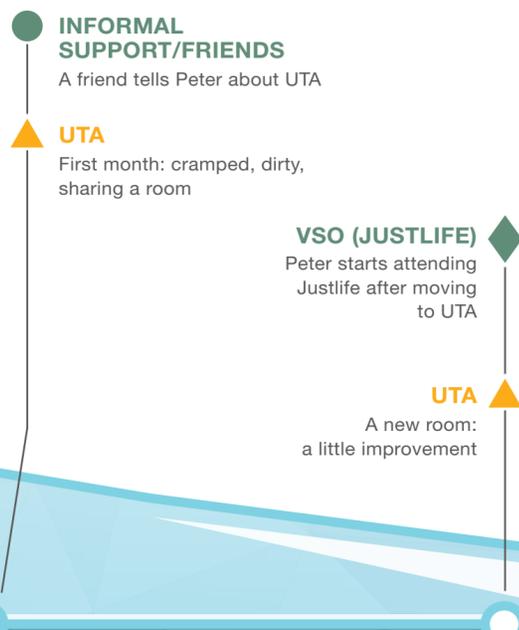


# PETER'S JOURNEY

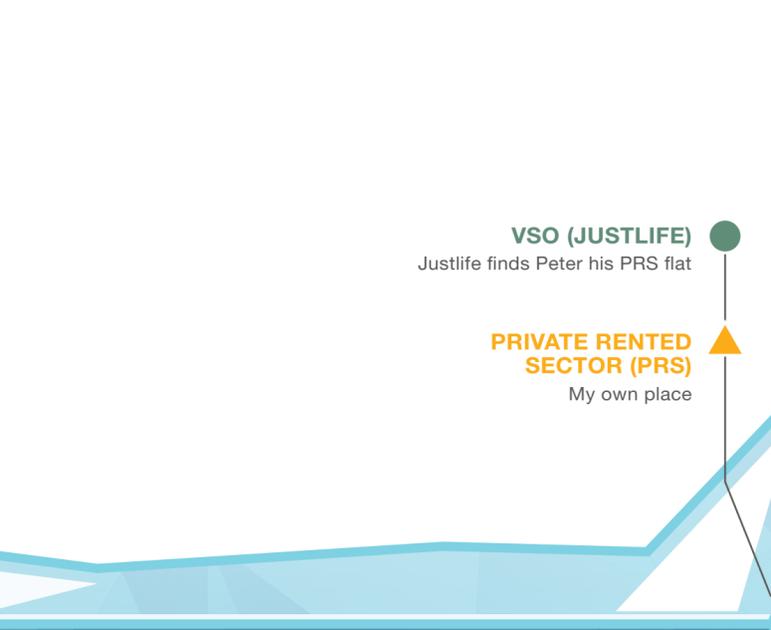
## STAGE 1: FINDING A BED



## STAGE 2: MOVING IN & THE FIRST MONTH



## STAGE 3: LIVING IN UNSUPPORTED TEMPORARY ACCOMMODATION



## STAGE 4: MOVING OUT & MOVING ON



LEVEL OF EXTERNAL INVOLVEMENT

LOSS OF CONTROL & DETERIORATING MENTAL HEALTH

**BACK AT HOME**  
Back with partner but relationship breaks down again after a few weeks

**30 PEOPLE**  
had no access to a kitchen, or felt the food was poor

**27 PEOPLE**  
had witnessed or experienced violence

**14 PEOPLE**  
were victims of crime

**33 PEOPLE**  
wanted to be rehoused but were constantly waiting

**23 PEOPLE**  
had either no lock or a broken one on their door

**27 PEOPLE**  
felt that nothing was ever fixed in the property

**22 PEOPLE**  
felt that their physical health deteriorated

**38 PEOPLE**  
felt that drug and alcohol use was endemic and problematic

**34 PEOPLE**  
felt that management was either bad, intimidating or bullying

**4 PEOPLE**  
didn't want to move

**QUOTES:**

- "I went to the housing so many times but it is just demoralising because you think, 'What's the point in you trying?' - I mean, I've worked all my life, paid my taxes all my life, I'm not doing anything wrong."
- "I felt I couldn't rely on my friends forever - they were beginning to get sick of me."
- "We were both sharing a room... just a box room, single bed in it. Cold, damp everywhere. No heating at all."
- "It's supposed to be a B&B, now all [the landlord] buys is a loaf of bread and a pack of eggs every two days... Don't forget, there are 10, 11, 12 people living in there."
- "We are not a priority within the housing association. I mean, I've got a housing number, but when I bid for flats I've got no chance. It was 4 or 5, but it's gone up now so it's a lot harder."
- "I got these red marks all over my skin and all that, since I moved in there. Now, bites, bugs, whatever."
- "I do feel threatened where I'm living. I don't even really know around here."
- "I'm better because I'm out of places like that. In there it's so demoralising, it makes you feel so low."
- "I was drinking a lot of alcohol, but since I've moved here, I'm doing my college work. I'm just enjoying life a lot more than I was when I was there."

TABLE: How people found a bed in UTA

Prison/probation	4
Referred by charity	5
Referred by local authority housing options team	10
Referred by local authority housing discharge team	6
Referred by friend	5
Self referred	8
Police referred	2
Signposted by council	3
Signposted by charity	2

"I called in to Shelter and I saw someone there... They mentioned [UTA] and phoned the manager. I had no money to get there, I didn't know where I was going, and Shelter gave me £5 for the key... So I got the £5 and the manager was just sitting there on the settee when I walked through the door."

QUOTES FINDINGS (out of 45)