



Justlife

Network Development Worker - London

Job Pack August 2022

This role is an exciting post for someone who loves meeting new people and exploring/researching new places. You will be passionate about supporting people to be their best selves, making sure everyone has a seat at the table. You will be happy to facilitate change and enthusiastic to represent an organisation which puts people with lived experience at the heart of everything they do. You will be a self-starter with great communications skills and a dedication to supporting people with current or lived experience to engage in the change making process. The role requires a flexible, pro-active and open approach to work, specifically within the values of Justlife.

The role will establish Temporary Accommodation Action Group (TAAGs) in five further London boroughs (Westminster, Newham, Waltham Forest, Tower Hamlets and Haringey), in partnership with local stakeholders. Funded by the Trust for London's *Better Temporary Accommodation for Londoners Initiative*, this project will amplify the voices of temporary accommodation (TA) residents, connecting them with others and enabling them to advocate, lobby and influence for meaningful change, positively impacting the circumstances of those living in TA, in London and nationally.

We are committed to making sure underrepresented and minority groups feel welcome, safe and at home within every area of Justlife, including our staff team. We don't believe that society can improve while people are treated unfairly because of their age, ethnicity, sexual orientation, religion, belief, gender, disability or class. We want to celebrate diversity and actively work to redress the imbalance caused by discrimination that exists within society. We are particularly keen to diversify our staff team and actively encourage applicants from underrepresented communities.

www.justlife.org.uk

At Justlife we are passionate about making people's experience of temporary accommodation short, safe and healthy.

Why do we exist?

We exist because we know that every time we don't act another person living in temporary accommodation suffers. They suffer with deteriorating mental and physical health, become victims of crime, lose control of their life, cycle through homelessness and rough sleeping or die prematurely.

How do we operate?

Our values guide our work and are very important to us.

- Collaboration before competition
- People before programmes
- Innovation before Institutions

What do we do?

Justlife deliver impactful services in Greater Manchester and Brighton & Hove, supporting and empowering people experiencing homelessness in temporary accommodation. We drive positive system change nationally in the temporary accommodation sector, convening those with a common interest; people with lived experience, landlords, charities, local and national government, and carrying out research and gathering insights. Justlife is co-Secretariat of the All Party Parliamentary Group for Households in Temporary Accommodation.

We aim to grow our impact and reach, supporting more people in temporary accommodation and to build a movement that brings about lasting positive change.

Application Process

Please download an application and equal opportunities form from our website

Closing date for applications: 9am Friday 26th August

Interview dates: Week commencing 12th September (date to be confirmed)

Please send the application and equal opportunities forms by email to recruitment@justlife.org.uk

Key terms and conditions

Salary:	£29,330 (including £4000 London weighting)
Hours:	Full time (37.5 hours per week) – Job share will be considered
Contract:	Permanent (currently 2 years funding in place for the role)
Location:	London (including regular travel across London and occasional travel nationally)
Pension:	Enhanced pension contribution scheme, 5% employer contribution with 3% employee contribution
Annual Leave:	27 days annual leave (increasing after 5 years to 29 days and 10 years to 30 days)
Other:	<ul style="list-style-type: none">• Additional 5 days annual leave purchase scheme (through salary sacrifice)• Cycle to Work scheme• Further employment conditions are detailed in the employment contract, which is available to view upon request.

Job Summary

The London Temporary Accommodation Action Group (TAAG) project will establish TAAGs in five further London boroughs (Westminster, Newham, Waltham Forest, Tower Hamlets and Haringey), in partnership with local stakeholders. Funded by the Trust for London's *Better Temporary Accommodation for Londoners Initiative*, this project will amplify the voices of temporary accommodation (TA) residents, connecting them with others and enabling them to advocate, lobby and influence for meaningful change, positively impacting the circumstances of those living in TA, in London and nationally.

TAAG's are place-based collaborative groups that bring together TA stakeholders including residents, landlords, local authorities, and other voluntary sector/grassroots organisations to uncover challenges and develop innovative solutions to those challenges. There are currently several TAAG's in England including in Brighton, Hackney, East Sussex and Manchester, which have been effective at bringing about positive local change for TA residents. For example, reductions in evictions, changes in landlord licensing to include mandatory training and engagement with wider support services and creation of a TA Charter to ensure higher standards of accommodation. Engagement of those with current or lived experience of TA has been central to the TAAG ethos and we have engaged 115 TA residents over the last 3 years.

The role will sit within Justlife's Research, Policy & Communications team which exists to influence the housing and homelessness sector to ensure stays in TA are short, safe and healthy. Since 2013 Justlife has carried out research and produced reports including on the effects on the health and wellbeing of people placed in TA and provided recommendations of solutions to the challenges faced by local authorities, landlords and support services. The work builds on local services in Brighton & Hove and Greater Manchester that support people in TA, many of whom have experienced multiple disadvantages. It uses learning from the services and wider research it carries out to influence policy and systems change for residents of TA on a local and national level, as well as within Justlife services.

This role is an exciting post for someone who loves meeting new people and exploring/researching new places. You will be passionate about supporting people to be their best selves, making sure everyone has a seat at the table. You will be happy to facilitate change and enthusiastic to represent an organisation which puts people with lived experience at the heart of everything they do.

The role will include:

- Working with partners to set up and coordinate five Temporary Accommodation Action Groups across London.
- Supporting and training people with current or lived experience of TA to amplify their voice and engage in the TAAG's.
- Developing learning around TA and building potential solutions through issues raised

Responsible to: Head of Research, Policy & Communications

Responsible for: No direct reports

Job Description**Key Responsibilities**

- Working in partnership with local authorities, charities, accommodation providers and people who live in TA or have lived experience, to set up TAAG's in five London boroughs over the next 3 years.
- Working with partners, providing methodology, support and troubleshooting to enable TAAG's to thrive and achieve their aim.
- Providing ongoing support to TAAG's once they are up and running.
- Convening/supporting regular steering group meetings bringing our key network partners together to share learning across the London TAAGs
- Providing advocacy training for TA residents so they can meaningfully engage with the TAAG and advocate for change, promoting equitable involvement of TA residents, amplifying their voices.
- Enabling the TAAG's to feed into national discussions and policy recommendations through the Households in Temporary Accommodation All Party Parliamentary Group (APPG) and Justlife's National TA Network.
- Strengthening the voice of local organisations working with TA residents, building their connections and capacity to bring about change in the sector.
- Leading on safeguarding while TAAGs are in early stages and handing on to local organisations once established.
- Carrying out qualitative and quantitative studies around TA, including interviewing residents and

mapping numbers of TA properties.

- Developing potential solutions to issues relating to TA that can be tested by Justlife frontline services.
- Being part of the Research, Policy & Communications team, attending weekly virtual team meetings, contributing to reports, presentations and communications to share learning.
- Being part of and contributing to the Justlife team, attending meetings as appropriate and to be involved in appropriate staff development and training and be committed to team events

This job description is intended as an outline indicator of general areas of activity and will be amended in light of the changing needs of Justlife. It is expected that the post holder will be as positive and flexible as possible in using this document as a framework, and in performing other duties commensurate with these responsibilities, the band of the post and skills and qualification of the post-holder.

Person Specification

Experience & Knowledge

- Experience or understanding of the London homelessness sector and issues faced by people living in TA
- Experience of working under pressure to meet deadlines
- Experience of engaging with a wide variety of stakeholders in a variety of environments
- Experience of working/volunteering with, or research involving, people facing multiple disadvantage (such as those experiencing homelessness)
- Understanding of systems thinking approaches, including systems mapping and stakeholder analysis

Skills

- Excellent interpersonal skills with the ability to build relationships, influence and communicate effectively with a range of people
- Excellent organisational skills with the ability to manage a complex work programme independently and resourcefully
- Group Facilitation skills
- IT skills (Office suite, online cloud-based tools)
- Flexibility, adaptability and an ability to think creatively

- Excellent communication skills, verbally and written, including ability to write content and engage in social media

Personal attributes

- A strong commitment to drive change for people living in TA
- Commitment to the values of Justlife
- Commitment to diversity and anti-oppressive practice in all areas of work
- Self-motivation, able to prioritise workload and operate without close guidance from a manager

Please note:

You will receive an automated acknowledgement of receipt of your application via email when submitted. If you do not hear from us by 8th September, please assume your application has been unsuccessful on this occasion. We are grateful to you for considering this role but unfortunately, we are unable to provide feedback on unsuccessful shortlisting.